



### 1 Pre-Arrival Messaging

You will receive an email before your stay with reservation details and a link to the Hilton CleanStay program.

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### 2 Front Desk, Lobby and Beyond

We have increased scheduled cleaning in our public spaces, as well as implemented signage and rearranged seating in our lobby to encourage social distancing.



### 3 Elevator Sanitation Stations

Disinfecting stations with hand sanitizer and wipes have been placed near all elevators.

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### 4 Team Member Hospitality

Our team is ready to welcome you with our signature level of service, as we also practice social distancing and wear face coverings for your health and safety.



### 5 Deep-Cleaned Room

Our new standard of clean includes thorough disinfection of "high-touch" areas, washing bed covers after every stay, and removing unnecessary printed collateral and materials from your room.



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### 6 CleanStay Room Seal

After housekeeping has finished their deep cleaning and disinfection, a Hilton CleanStay room seal will be attached to your door, confirming no one has accessed the room since being cleaned.



### 7 Fitness Center

We have increased the availability of disinfectant wipes and have rearranged equipment to accommodate social distancing.

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### 8 Contactless Check-Out

When it's time to check-out, you can do so by simply calling the front desk.

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For more information about **Hilton CleanStay** and our enhanced cleaning protocols, please visit [hiltongrandvacations.com/cleanstay](https://hiltongrandvacations.com/cleanstay).